



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

December 9, 2013

Date Complaint Received: 12/6/13
Complaint Received By: Chad Reckling, SW II
Provider Name and Location: Heidi Fiems 214 S Cedar St Mediapolis IA 52637
Complaint: It is reported that there are piles of trash outside of the home and that the inside of the home was cluttered. It was noted that there were safety hazards present such as small toys that little children could choke on and cleaning supplies within reach of the children.
Rule Basis: IAC 110.5(1) Conditions in the home are safe, sanitary and free of hazards.
Findings: 12/5/13 Social worker Amy Glasgow met with the provider in the home on this date. She did not observe any hazardous items or trash as what was reported to the department. This daycare complaint is unsubstantiated . A compliance visit was not performed on this date.
Resolution: Heidi will continue to abide by all of the rules and regulations for her category of registered child development home as outlined in Iowa Code 237 and Iowa Administrative Code section 110.

If you have any questions regarding this matter feel free to contact me at 1-888-381-6831 or creckli@dhs.state.ia.us.

Sincerely,

Chad Reckling, Social Worker II
560 Division St, Ste 200
Burlington IA 52601